

## AccelHealth — Notice of Privacy Practices (Texas + Part 2)

NOTICE OF PRIVACY PRACTICES — Effective Feb. 16, 2026. This Notice describes how medical information about you may be used and disclosed and how you can get access to this information. Please review it carefully.

**Our Responsibilities.** We are required by law to maintain the privacy of your protected health information (PHI), provide this Notice, and follow the terms of the Notice currently in effect. We will notify you following a breach of unsecured PHI as required by law.

**Your Rights.** You may: access and obtain a copy of your PHI; request amendments; request restrictions (including on SUD information); request confidential communications; receive an accounting of disclosures; opt out of fundraising communications; and obtain a paper copy of this Notice at any time.

**Texas Right of Access.** If we use an electronic health record system capable of fulfilling your request, we will provide your electronic health record within 15 business days after receiving your written request, in electronic form unless you agree otherwise (subject to HIPAA access exceptions).

**How We Typically Use or Share PHI.** We may use or disclose PHI for treatment, payment, and health care operations; for public health and health oversight; for research with safeguards; as required by law; for organ and tissue donation; with coroners/medical examiners/funeral directors; for workers' compensation; for certain law enforcement and government functions; and in response to court or administrative orders or subpoenas as permitted by law.

**Marketing, Sale, and Fundraising.** We will not sell your PHI and will not use or disclose PHI for marketing without your written authorization (with narrow exceptions). We may contact you for fundraising; you may opt out at any time.

**Electronic Disclosures under Texas Law.** We may disclose PHI electronically as permitted by law. For certain electronic disclosures outside of treatment, payment, health care operations, or other legal exceptions, Texas law may require a separate authorization; we will follow those requirements.

**Special Protections for Substance Use Disorder (SUD) Records (42 CFR Part 2).** Some records we create, maintain, or receive are protected under federal law at 42 CFR Part 2. These records have stricter rules than HIPAA. We generally may not use or disclose Part 2 records for treatment, payment, or health care operations without your specific written consent, even where HIPAA would allow it.

**Restrictions in Legal Proceedings (Part 2).** Your SUD records, and testimony about their contents, will not be used or disclosed in civil, criminal, administrative, or legislative proceedings against you without your written consent or a qualifying court order (which must follow special procedures).

**Required Prohibition-on-Re-disclosure Notice.** If we disclose SUD records with your consent, we will include the required statement that federal law prohibits the recipient from re-disclosing that information unless permitted by law or with your authorization.

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Re-disclosure Warning (HIPAA). PHI disclosed under HIPAA may be re-disclosed by the recipient and may no longer be protected by HIPAA; however, SUD information protected by Part 2 remains subject to Part 2 restrictions on re-disclosure.

Complaints and Questions. You may contact our Privacy Office using the information in the footer or file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights. We will not retaliate for filing a complaint.

Changes to this Notice. We may change the terms of this Notice. Changes will apply to all information we maintain. The current Notice will be posted on our website and available upon request.